



# Growing

pains affect every small business, especially when it comes to technology. BCS will support you as your needs change. By offering proactive maintenance, unlimited help desk support, and network status checks, Planit 500 is sized just right for any start-up or growing company. Planit 500 will provide the essential IT support you need for now. We offer this program at an annual, low cost, fixed-fee service maintenance agreement billed at \$500/month.

## PLAN IT 500 Solution

Planit 500 is a proactive, flexible, and cost-effective plan for your IT needs. With BCS as your dependable high-quality team dedicated to your IT infrastructure, you can drive your efforts toward your core business. How will this improve your bottom line? By eliminating the overhead costs of human resource commitments, and the expenses of network crashes and productivity downtime, BCS maintains your IT environment to be at its peak efficiency with maximum uptime.

## PLAN IT 500 Features

- Next Day Priority Queuing
- Unlimited Help Desk Support
- 2 Hrs/Month Onsite Labor
- Network Monitoring
- Asset Inventory
- Voice & Data Infrastructure Consulting
- \$95/Hr Discounted Labor Rate
- No Travel Costs



## Our Company

As a leading provider of voice and data services, BCS has established a large client base since 1983, providing solutions for some of the most well known companies in South Eastern Virginia.

To maintain our position as a leader in voice and data integration, BCS partners with technology giants such as HP, IBM, Cisco, Juniper, Microsoft, and Toshiba. Our unique ability to provide converged solutions separates us from other service providers.

BCS brings voice and data together with impeccable professional services like no other. We are agile and flexible to provide the individualized relationship you want but would not expect from larger companies.

## What We Do

BCS customizes technology support programs designed to fit your needs. Our engineers are professional and multi-certified with specializations to support your business.

- LAN/WAN Networks
- Wireless Networks
- Virtual Private Networks
- Servers & Workstations
- Printers
- Outsourcing
- Video Conferencing
- Telephone Systems
- Voice Mail Systems
- Voice over IP
- Unified Messaging
- Call Center Applications
- Cabling-Voice & Data
- QSIG Networking
- Consulting

## About Planit

- Priority queuing applies to non-emergency service calls placed before noon.
- Software maintenance, including anti-virus programs, is performed over secure remote access or onsite. This includes major updates of software supported and installed by BCS.
- Travel charge is waived within the seven cities of Norfolk, Chesapeake, Virginia Beach, Suffolk, Newport News, Hampton, and Portsmouth.
- Planit 3000 program includes 24 hours of onsite labor per month; Planit 2000 program includes 16 hours of onsite labor per month; Planit 1000 includes 8 hours of onsite labor per month; Planit 500 includes 2 hours of onsite labor per month. Any unused hours will not be carried over to the next month.
- Additional onsite labor hours beyond what is included in the designated program will be offered at a discounted billable labor rate calculated from the base point of \$115. Please contact BCS for more information.

