



Building

and maintaining IT standards with consistency is necessary for your business. Planit 1000 is a solution that offers a complete IT support package to reduce your business costs. With BCS maintaining your IT systems, you add immediate value to your business by redirecting your personnel for more critical business issues. At a budgeted rate of \$1000/month, BCS will focus on your network while you focus on your business.

PLAN IT 1000 Features

- Same Day/Next Day Priority Queuing
- Unlimited Help Desk Support
- 8 Hrs/Month Onsite Labor
- Software Maintenance
- Server Maintenance (2 Units)
- Network Hardware Maintenance (1 Unit)
- Firewall Maintenance
- Anti-Virus Maintenance
- Asset Inventory
- Network Documentation
- Voice & Data Infrastructure Consulting
- \$85/Hr Discounted Labor Rate
- Network Monitoring
- No Travel Costs

PLAN IT 1000 Solution

The Planit 1000 is a proactive, flexible, and cost-effective plan for your IT needs. If 8 hours of free onsite labor is not enough, BCS will provide additional labor at a discounted rate of \$85/hour. With BCS as your dependable high-quality team dedicated to your IT infrastructure, you can drive your efforts toward your core business. How will this improve your bottom line? By eliminating the overhead costs of human resource commitments, and the expenses of network crashes and productivity downtime, BCS maintains your IT environment to be at its peak efficiency with maximum uptime.



Our Company

As a leading provider of voice and data services, BCS has established a large client base since 1983, providing solutions for some of the most well known companies in South Eastern Virginia.

To maintain our position as a leader in voice and data integration, BCS partners with technology giants such as HP, IBM, Cisco, Juniper, Microsoft, and Toshiba. Our unique ability to provide converged solutions separates us from other service providers.

BCS brings voice and data together with impeccable professional services like no other. We are agile and flexible to provide the individualized relationship you want but would not expect from larger companies.

What We Do

BCS customizes technology support programs designed to fit your needs. Our engineers are professional and multi-certified with specializations to support your business.

- LAN/WAN Networks
- Wireless Networks
- Virtual Private Networks
- Servers & Workstations
- Printers
- Outsourcing
- Video Conferencing
- Telephone Systems
- Voice Mail Systems
- Voice over IP
- Unified Messaging
- Call Center Applications
- Cabling-Voice & Data
- QSIG Networking
- Consulting

About Planit

- Priority queuing applies to non-emergency service calls placed before noon.
- Software maintenance, including anti-virus programs, is performed over secure remote access or onsite. This includes major updates of software supported and installed by BCS.
- Travel charge is waived within the seven cities of Norfolk, Chesapeake, Virginia Beach, Suffolk, Newport News, Hampton, and Portsmouth.
- Planit 3000 program includes 24 hours of onsite labor per month; Planit 2000 program includes 16 hours of onsite labor per month; Planit 1000 includes 8 hours of onsite labor per month; Planit 500 includes 2 hours of onsite labor per month. Any unused hours will not be carried over to the next month.
- Additional onsite labor hours beyond what is included in the designated program will be offered at a discounted billable labor rate calculated from the base point of \$115. Please contact BCS for more information.

